



Level 3 Cambridge Technicals

Health and Social Care

Introductory task – Unit 1 - Building positive relationships in Health and Social Care

Please can you get 10 people to complete the enclosed questionnaire about Communication and Interpersonal Interaction.

Produce a tally chart with the answers to questions 1, 2, 3, 4, 5, 6, 7, 10

Once the questionnaires are completed you are to produce a report on your findings. Your report should include;

- What you found from the answers to the questions
- Were the answers what you expected them to be?
- Suggest reasons for the answers – why do you think they were answered this way
- Discuss what the people have put for their written answers for questions 6, 7, 8, 9

Make sure you write clearly and accurately in your report.

Good luck!

Mrs L Atkinson

Mrs V Clark



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Questionnaire

1. What is your preferred method of communication, **please tick 1**:

Talking face to face

Texting

Social media

Email

2. Which type of communication do you use most in your day to day life, **please tick 1**:

Talking face to face

Texting

Social media

Email

3. Have you ever heard of the following methods of communication:

Makaton	Yes	No
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British Sign Language	Yes	No
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Braille	Yes	No
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4. Is English your first language?

Yes	No
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5. Do you know anyone who's first language is not English?

Yes No

If yes, are you able to have a conversation with them?

Yes No

6. When you communicate with someone do you find their facial expressions help you to understand the conversation?

Yes

Why?

No

Why?

7. When you communicate with someone do you find silence uncomfortable and feel like you need to speak to fill it?

Yes

Why?

No

Why?



8. In a formal setting e.g. an appointment at the doctors, what seating arrangements have you experienced? E.g. doctor behind a desk, you in front.

9. When you are having a conversation with your friends what kind of seating arrangements do you prefer? E.g. sitting next to each other on sofa.

10. If someone has a really strong accent from another part of the region or country that you are not used to, do you always understand what they say?

Yes

No

Thank you very much for completing this questionnaire.